



CSK HIMACHAL PRADESH KRISHI VISHVAVIDYALAYA, PALAMPUR
GENERAL ADMINISTRATION BRANCH

Tel. 01894-230383 Fax 01894-230511 email: registrar@hillagric.ac.in


No. QSD.8-24/CSK HPKV/GAI-52098-113 Dated: Palampur, the

05 NOV 2019

OFFICE ORDER

The Vice-Chancellor has been pleased to nominate **Director Extension Education as Nodal Officer** who will act as a single point of contact (SPOC) for Chief Minister helpline related activities. The following complaints and Escalation Matrix have also been approved and constituted for Chief Minister Helpline 1100 service:-

Sr. No.	Type of complaints/ attributes	L1 officer	L2 officer	L3 officer	L4 officer
1.	Complaints related to students issues (Academic Matters)	Section Officer (Acad.)	Deputy Registrar/Asstt. Registrar	Registrar	Vice-Chancellor
2.	General Complaints related to work and conduct of University Officers/officials	Section Officer (GAD)	Deputy Registrar/Asstt. Registrar	Registrar	Vice-Chancellor
3.	Complaints related to finance matters	Section Officer (Acctt.)	Deputy Registrar/Asstt. Registrar	Comptroller	Vice-Chancellor
4.	Complaints related to research/extension activities	Section Officer (DR/DEE)	Associate Director (Research/Extension)	Director of Research	Vice-Chancellor


Registrar,
CSK HPKV, Palampur

Dated: Even

Endst. No. Even.

Copy to :-

1. The Director of Research, CSK - PKV, Palampur.
2. The Director Extension Education, CSK HPKV, Palampur.
3. The Comptroller, CSK HPKV, Palampur.
4. All the above referred members, CSK HPKV, Palampur with the request to provide contact detail as per **Annexure-A by 05.11.2019 positively** for further transmission to the quarter concerned in time.
5. PS to Vice-Chancellor/Registrar CSK HPKV, Palampur.
6. The Incharge UNS, CSK HPKV for uploading in the University website.


Registrar,
CSK HPKV, Palampur